

Public Offer (hereinafter referred to as the Offer)

Date of publication: September 23, 2025.

The beginning of this document (entry into force): from September 23, 2025.

Approved by: Order of the General Director of the Offeror No. 23/09-25 dated September 23, 2025.

Offeror: Aeza International Limited (Company number 15109642)

Upon acceptance of the Offer, the Offeror becomes the Licensor as defined below.

Acceptor: an individual, a legal entity, or an individual entrepreneur, or a person who is a payer of professional income tax.

Upon acceptance of the Offer, the Acceptor becomes the licensee as defined below.

The Offeror offers the Acceptor to conclude a contract on the terms of the Offer by accepting the latter, that is, unconditionally joining the terms of the Offer, in one of the ways described in the Offer. Acceptance by the Acceptor of the Offer means that the parties conclude an agreement on the terms of the Offer and must comply with these terms of the concluded agreement.

1. Terms and definitions:

1.1. Licensor: Aeza International LTD (Company number 15109642).

1.2. Licensee: an individual, a legal entity or an individual entrepreneur, or a person who is a payer of professional income tax, who has concluded an agreement with the Licensor by accepting the Offer.

1.3. Agreement: an agreement concluded between the Licensor and the Licensee on the terms of the Offer.

1.4. Platform: Aeza International software (web application) located along the route (address): <https://my.aeza.net>, owned by the Licensor and provided to the Licensee under the terms of the Offer.

1.5. Licensor's Website: Licensor's website <https://aeza.net>, through which the Licensee is granted access to the Control Panel, and which is a collection of information arrays (electronic documents, software, databases). On the Site, information is provided around the clock for acceptance (conclusion) and execution of the Offer (Contract), tariff plans are posted, Licensor's documents are published, etc.

1.6. License: the Licensor grants the right to use the Platform's features by remotely connecting via the Internet.

1.7. Hosting: the Licensor's activity of providing computing power for hosting information within a Platform permanently connected to the Internet.

1.8. Services: the Licensor's activities to provide additional functionality of the Platform, carried out in conjunction with the granting of the right to use the Platform, including, but not limited to, the provision, registration, renewal of a virtual server, Hi-CPU server, domain name (the full list of Services is indicated in the Licensee's Control Panel on the Platform).

1.9. Tariff: a set of price conditions under which the Licensor offers or provides a License, Hosting, or Services.

1.10. Control panel: a software component for managing the Platform (a set of tools provided by the Licensor to the Licensee for managing the Platform).

1.11. Order: the Licensee creates a request in the Control Panel, which defines the composition and expected period of use of the License.

1.12. Account: an account, that is, a collection of data about the Licensee to identify him and provide access to his data and settings.

1.13. Additional account: an additional account that the Licensee can create within the Account with personal settings providing for a certain amount of rights and opportunities to use the Platform, Hosting or Services.

1.14. Login: a unique set of letters and numbers (including special characters) required to access the Platform, which in combination with the password serves as the Licensee's identifier.

1.15. Password: a set of letters and numbers (including special characters) required to access the Platform, which is combined with the Login.

1.16. Personal account: an entry in the Licensor's database, which is reflected in the Control Panel, and which contains information about the financial relationships of the Parties.

1.17. Backup: a resource that allows copying and posting data according to a schedule set by the Licensee.

1.18. Ticket system: a messaging system between the Licensor and the Licensee by sending an email to mail address. After sending the email, a new request is generated in the Ticket system. The request number is sent by reply e-mail to the sender of the e-message. The ticket system is the main and legally significant way of interaction.

1.19. Bonuses: any non-monetary accruals provided by the Licensor to the Licensee.

1.20. Suspension of access: temporary restriction of the possibility of using the License, Hosting, and Services.

1.21. Platform support: the Licensor's activities to maintain the Platform, the provided facilities and components of the Services in working order, including: troubleshooting errors, failures in their operation; information and technical support for Licensees.

	<p>1.22. DDoS attack: a cyberattack on Licensor's resources using a distributed infrastructure in order to reduce the quality or cause a malfunction of the Licensor's Platform, and, as a result, disrupt the normal provision of Hosting and Services.</p> <p>1.23. Spam: mass mailing of messages via email, messengers (Telegram, WhatsApp, etc.) and social networks, as well as through other communication channels, having a commercial, advertising or other nature, for which the recipient's prior explicit consent has not been obtained.</p> <p>1.24. Referral link: a unique link leading to the Platform's Website provided by the Licensor.</p> <p>1.25. Referral program: a type of partnership between the Licensor and the Licensee, according to which the Licensee attracts new users to the Platform for a fee on the terms set forth in this Agreement/Offer.</p> <p>1.26. Referral: a user registered on the Licensor's Platform using a referral link.</p>
2. Subject of the Agreement:	<p>2.1. The Licensor provides the Licensee with a fee, and the Licensee pays and accepts for a period within the framework of the Tariff for Orders:</p> <p>2.2.1. The rights to use all the functionality of the Platform in the form of a non-exclusive license by remote connection via the Internet.</p> <p>2.2.2. Hosting.</p> <p>2.2.3. Services.</p> <p>2.2. The Licensor does not guarantee that the software or any other materials obtained under the Agreement are free from errors, inaccuracies, and will never be influenced by third parties (for example, during DDoS attacks, or intentional infection with computer viruses), and is not responsible for direct or indirect damage caused to the Licensee as a result errors, omissions, interruptions, work delays, deletion of files and other defects in data transmission.</p> <p>The Platform and its functionality are provided to the Licensee on an “as is” basis, with the functional and technical properties and characteristics, in the form and condition in which the Platform exists at the time of conclusion of the Agreement.</p>
3. The order of conclusion Agreement:	<p>3.1. The Agreement is concluded by acceptance of the Offer by the Licensee, that is, by expressing full and unconditional acceptance of the terms of the Offer.</p> <p>3.2. The Licensee is deemed to have accepted the terms of this document in full, without any reservations or exceptions (performing one of the acceptance methods, without reservations or exceptions (“click-wrap agreement”, “browse-wrap agreement”), fully meeting the requirements of current legislation (expressing the will to complete the transaction in a specific form, in electronic form)), depending on which one comes first:</p> <p>3.2.1. registration on the Licensor's Platform Website.</p> <p>3.2.2. the beginning and/or continuation (the latter from the effective date of the Offer) of the use of the Platform's capabilities.</p> <p>3.2.3. making payments to the Licensor for the provision of Licenses, Hosting, and Services.</p> <p>3.3. Evidence of acceptance of the Offer:</p> <p>3.3.1. Log file (event registration file) Platforms that record the fact that the Licensee has accepted the Offer.</p> <p>3.3.2. Confirmation of payment (payment order, payment receipt, etc.) or carrying out one of the permitted methods of termination of previously incurred and existing obligations.</p> <p>3.4. When registering and filling in the data in the Account of the Control Panel of the Platform, accepting the Offer and concluding the Contract, the Licensee indicates reliable information about himself. The responsibility for providing false data and possible adverse consequences of such actions lies with the Licensee.</p> <p>3.5. The Licensor has the right to request documents from the Licensee confirming the authenticity of information about the Licensee in any way, and the Licensee must provide the requested documents within the time period specified in the request. If the Licensee does not respond to the Licensor or violates the deadline for responding, the Licensor may suspend or restrict access to the License, Hosting, and the provision of Services to the Licensee.</p> <p>The choice of methods and amounts of restrictions is at the Licensor's discretion.</p> <p>3.6. The Agreement comes into force upon acceptance of the Offer by the Licensee.</p> <p>3.7. Before making an acceptance, the Licensee must familiarize himself with the terms of the Offer posted on the web. “Internet” at: https://aeza.net/en/terms.</p> <p>3.8. The Licensee who has made the acceptance is considered to have read and agreed to all the terms of the Offer, while the Agreement is considered to be concluded in writing on the terms of this Offer and is equivalent to a written bilateral agreement.</p> <p>3.9. The Offer always has the highest priority over the Licensor's other documents (even if the Parties have concluded a separate bilateral written agreement, the terms of the Offer take precedence over the rest of the documents), unless otherwise expressly provided in a separate bilateral written agreement signed by authorized representatives of the Parties.</p> <p>3.10. The Licensor does everything possible to ensure that the Offer and its appendices they complemented and corresponded to each other (in case of discrepancies between the terms of the documents (contradictions), the terms of the Offer take precedence).</p> <p>3.11. The priority of referenced documents is determined based on the subject matter of this document (a separate document regulating legal relations on a specified subject has priority in interpreting relations on this subject).</p> <p>3.12. The Licensee, by virtue of certain specific actions, may accept additional conditions.</p>

	<p>3.13. The Licensee has the right to order the Licensor's rights of use for third-party software, as well as Hosting, Services from third parties. In this case, the terms and conditions of the relevant third parties apply, and the terms of the Offer and its appendices apply to the extent that they do not contradict.</p> <p>3.14. The Licensor has the right to change the Offer and its appendices.</p> <p>3.15. Changes to the Offer (appendices) come into force from the moment the new version is posted on the Licensor's website, unless otherwise specified The effective date of the changes is not additionally specified in the publication for such placement.</p> <p>3.16. Making changes to the Offer and/or its appendices entails making these changes to the concluded and current Agreement, and these changes to the Agreement come into force simultaneously with such changes to the Offer and/or appendices.</p> <p>3.17. The risk of not familiarizing oneself with the new version of the Offer (appendices to it) is borne by the Licensee. If the Licensee continues to use the Platform or performs other actions after the amendments come into force or the application of one of the termination methods that indicate the fulfillment of the Agreement in the current version of the Offer, then such use and (or) actions in the above documents are considered consent to their new version.</p> <p>3.18. If the Licensee does not agree, he/she notifies the Licensor about it before the changes take effect by e-mail or in the section “Support” in the Control Panel with the obligatory indication in the letter of a clearly expressed will “I do not agree with the changes” (in this case, the Agreement for the Licensee terminates from the moment the changes take effect, without the right to demand from the Licensor a refund of funds, compensation and reimbursement of expenses, losses). From the moment of sending the expressed will of the Licensee in his disagreement with the above document, the Licensee terminates his use of the Platform and its functionality (if, after sending such notification, the Licensee continues to use the Platform and its functionality, then the Licensee confirms his agreement with all changes by his (given) actions, and the previously sent notification is considered cancelled from Licensee's parties.</p> <p>3.19. Upon the entry into force of the new version of the Offer and the loss of force of the current version of the Offer, the Licensor has the right to transfer (including by offsetting) the undeveloped part of the Licensee's advance payment against the obligations under the new version of the Offer. If the Licensee continues to use the Licensor's Platform after the new version of the Offer comes into force, the Licensee is considered to have accepted the new version of the Offer.</p> <p>3.20. Upon termination of obligations (offsetting, etc.) for Licensees who accepted the Offer before the end of each calendar year (December 31), offsetting is performed on the balance on the Personal Account on the first day of the following year (January 01), for the rest – according to the rules of the current legislation.</p> <p>3.21. The Licensor has the right to withdraw the Offer by deleting the text from the Site The licensor. In this case, the Offer remains valid for Licensees who previously accepted its terms until the end of the execution period.</p>
4. The order of interaction Sides:	<p>4.1. The procedure for interaction between the Parties in the process of using the Platform's functionality, License, Hosting, Services, including the procedure and forms of information exchange between the Parties is determined by both this document and other relevant document located on the Platform's Website, the Platform, regulating the above-mentioned relationships/ legal relations.</p>
5. Contract Execution:	<p>5.1. Provision of the Platform and its functionality, Hosting, and Services:</p> <p>5.1.1. The Licensor provides a License, Hosting and, if applicable, Services by remotely connecting via the Internet, and the Licensee himself ensures the availability of the necessary equipment and Internet access.</p> <p>5.1.2. The Licensor grants the License at the time of granting access to the Platform, and the Services and Hosting are provided in the manner and within the time limits specified in the Order.</p> <p>5.1.3. Registration of documents confirming the fact of granting a License is not required. Continued use or non-use of the Platform does not affect the Licensee's obligation to fulfill its obligations under the Agreement.</p> <p>5.1.4. The Licensee sets up and manages the Platform, Hosting and Services using the Control Panel.</p> <p>5.1.5. The technical and organizational conditions for the use of the Platform, Hosting and Services are determined by the technical documentation, which are posted in the Control Panel or on the website.</p> <p>5.1.6. The Licensee can create Additional accounts within the framework of individual Tariffs, and independently configure the possibilities regarding the License, Hosting or Services. The cost of creating and configuring Additional Accounts is included in the price of the License, Hosting, and, if applicable, Services. All actions within the Additional Account are considered actions of the Licensee. The Licensee is solely responsible for everything that happens in the Additional Account. The Licensor has the right to require the Licensee to eliminate violations if they are committed in the Additional Account, and if they cannot be eliminated, suspend access or block the Additional Account.</p> <p>5.1.7. The Licensee notifies the Licensor of technical problems no later than 01 (one) business day after their discovery.</p>

	<p>5.2. Suspension of execution:</p> <p>5.2.1. The Licenser has the right to completely or partially suspend access under the License, Hosting and/or Services, as well as limit the functionality of the Platform in the following cases:</p> <p>(a) if, in the Licenser's reasonable opinion, the Licensee's use of the Platform may cause damage to the Licenser and/or cause failure of the Licenser's and third parties' hardware and software;</p> <p>(b) in case of violation by the Licensee of the terms of the Agreement, the Offer and other terms of the documents from the Licenser's Website;</p> <p>(c) if the Licensee has not submitted the requested documents at the Licenser's request;</p> <p>(d) upon receipt of an act of a state authority or local government body containing the relevant requirement;</p> <p>(e) upon receipt of the relevant requirements of law enforcement agencies, judicial authorities, tax authorities;</p> <p>(f) in case of violation of the Licensee's counter-obligations under the concluded Agreement, for example, in case of violation of the payment deadlines for the selected Tariff;</p> <p>(g) upon detection of information about the use of malicious attacks (including, but not limited to: DDoS attacks) that are aimed at disrupting the normal functioning of the Platform, Licenser's network resources, as well as the activities of other users/clients on the Platform;</p> <p>(h) in case of violation of the norms of the current legislation.</p> <p>5.2.2. The Licenser has the right, if necessary, caused by a violation by the Licensee of the Agreement, Offer and other documents from the Licenser's Website (including current legislation), as well as based on the requirements of relevant regulators, to block the information resources of the Licensee or its users.</p> <p>5.2.3. The Licenser may disable its own equipment for preventive maintenance, subject to prior notification to the Licensee, which may also lead to suspension of performance.</p> <p>5.2.4. Suspension of performance is not compensated to the Licensee.</p>
<p>6. Pricing:</p>	<p>6.1. Prices and their changes:</p> <p>6.1.1. Prices for the License, Hosting, and Services are determined according to the Tariffs on the Licenser's Website or in the Control Panel.</p> <p>6.1.2. The currency of the Agreement is EUR (when using another currency, convertibility occurs in another panel).</p> <p>6.1.3. The Licenser has the right to unilaterally change prices by updating relevant information on the Website or in the Control Panel. The Licenser shall notify the Licensee of the tariff change at least 02 (two) calendar days prior to the date of the price change on the Website or in the Control Panel.</p> <p>6.1.4. The Licensee may change Tariffs for an additional fee, including enabling or disabling additional features if the Licenser has the technical capability. The Licenser independently or with the involvement of third parties changes the configuration of the Service based on the Licensee's Order when paying for the Order in accordance with the applicable Tariffs.</p> <p>6.1.5. If the License, Hosting or Services are provided for less than a calendar month, no price change is made, that is, the Licensee pays the price at the selected Tariff as for the entire month, unless otherwise specified by the Tariff and/or the terms of special offers provided by the Licenser to the Licensee.</p> <p>6.2. Taxation:</p> <p>6.2.1. All prices under the Agreement are indicated taking into account value added tax (VAT) at the rate established by the current legislation of the United Kingdom, unless otherwise explicitly stated in the Tariff.</p> <p>6.2.2. The license is not subject to VAT (if it is provided separately)</p> <p>6.2.3 Hosting is subject to VAT at the current VAT rate established by the current legislation.</p> <p>6.2.4. Taxation of Services is determined for each Service independently.</p> <p>6.2.5. The Licenser does not generate or send the Licensee an invoice for advance payments.</p> <p>6.2.6. If the VAT rate has changed due to changes in the law, the Parties recognize an unconditional change in the price set by the Contract in terms of the VAT rate and amount without making agreements on changing the Contract price. The licensee pays the price taking into account the changed VAT rate.</p> <p>6.3. Discounts and promotions:</p> <p>6.3.1. The Licenser has the right to set discounts for the Licensee based on the duration of use of the Platform and other parameters related to the fulfillment of the Agreement by the Licensee. The Licenser has the right to provide other special offers for the Licensee. Discounts (bonuses, grants), and special offers are set in offers (promotions), information about which is posted on the Website or in the Control Panel.</p> <p>6.3.2. If the Licensee does not use the discounts (bonuses, bonuses) provided within 03 (three) calendar months (unless otherwise specified in the terms of the discount (bonus, bonus)) from the moment they are credited, their validity period expires, and the Licensee cannot use such a discount or bonus. In addition, the Licensee loses the right to use the discounts and bonuses accrued to him in the event of termination of the Agreement, suspension by the Licenser of access to the Platform or its individual functionality due to the Licensee's guilty actions, as well as in the event that the Licensee ceases to comply with the terms of such discounts, in accordance with the terms of this Agreement, as well as in the event of changes in the terms of use such a bonus or discount.</p> <p>6.3.3. In case of non-compliance with the terms and conditions of payments, violation of the Offer and its appendices, the Licenser has the right to cancel discounts and promotions for the Licensee.</p>

6.4. Payment methods, distribution of payments and deposits.

6.4.1. The Licensee makes all payments by wire transfer.

6.4.2. The Licensee may make payments in the following ways:

(a) to the Licensor's current account;

(b) to the current account of the Licensor's partner, with whom a relevant legally significant document has been concluded on the transfer to this partner of the rights/duties/responsibilities for accepting payments and refunding funds to the Licensee's current account;

(c) using fast or instant payment systems;

(d) by bank card;

(e) in any other way that is specified on the Licensor's Website or in the Control Panel.

6.5. The Licensee fulfilled the payment obligation when the funds were credited to the Licensor's current account.

6.6. The fact of payment is the basis for crediting funds to the Licensee's account specified in the Control Panel. The Licensor deposits funds to the Licensee's Personal Account, the data on which is reflected in the Control Panel.

6.7. Autopayments:

6.7.1. The Licensee has the right to attach a bank card to his Account, which by default will be used to pay for each period of License provision, Hosting and, if applicable, Services.

6.7.2. The Licensee who activates the payment using such a card instructs the Licensor on behalf of the Licensee to make orders for debiting funds from the Licensee's account in favor of the Licensor, as well as to send these orders to the Licensor's issuing bank through the acquiring bank, that is, to debit automatically.

6.7.3. The Licensee confirms the accuracy and completeness of the information about the bank card when specifying the details of the bank card and its further use, observing the rules of international and national payment systems and the requirements of the issuing bank that issued the card or corporate card, including with regard to the procedure for conducting non-cash payments.

6.7.4. The Licensee has the right to withdraw the order no later than 03 (three) calendar days before the next automatic debit.

6.7.5. If established by the current legislation, when making payments as part of the refund of funds received as a result of these calculations, the cash receipt is sent to the Licensee's email address specified by him during registration.

6.8. Payments from a third party in the interests of the Licensee:

6.8.1. A third party has the right to make a payment for the Licensee in whole or in part, and the Licensor has the right to accept such execution.

6.8.2. The Licensee independently performs settlements with a third party.

6.8.3. The Licensor has the right to request documents that confirm the right of a third party to make a payment for the Licensee. The Licensee provides the requested documents within 03 (three) calendar days from the date of receipt of the request. If the Licensee has not submitted the documents within the requested period, the payment is considered to have been made in the interests of the Licensee.

6.9. Deductions from the Licensee's Personal Account:

6.9.1. The Licensor debits funds from the Licensee's Personal Account based on the number of Licenses received by the Licensee, based on the actual volume of ordered and consumed Platform resources, in accordance with the terms of the Offer and/or the Licensor's Tariffs.

6.9.2. Funds are debited from the Personal Account upon receipt of access to the Platform and/or once an hour and/or upon the fact of the Order (the amount of the debit for each hour may change as a result of the Licensee's choice of other parameters of the Tariff Plan or other Order).

6.9.3. If the Licensee's funds in the Personal Account have not been spent or have not been claimed by the Licensee within 03 (three) days years from the date of their crediting, these funds are fully debited to the Licensor's income.

6.9.4. The Licensor has the right to write off, in the order of crediting, the amount on the Licensee's Personal Account against the unfulfilled obligations of the Licensee, including penalties and other claims that are subject to monetary assessment.

6.10. Referral program on the Licensor's Platform:

6.10.1. The Licensee has the right to request a Referral Link from the Licensor (hereinafter referred to as the Licensee Partner), with subsequent transfer to the potential user/Licensee, through which this user/Licensee becomes a Referral after registration on the Platform.

6.10.2. For attracting Referrals via the Referral Link, the Partner Licensee is paid remuneration.

6.10.3. The amount of remuneration to the Partner Licensee is calculated monthly (at the request of the Partner Licensee), based on the amounts paid by Referrals to the Licensor of Licenses, Hosting, and Services in the previous calendar month. To calculate the Partner's remuneration, only Referrals attracted as a result of actions on the Partner Licensee's Referral Links are taken into account.

6.10.4. The Licensor pays remuneration at the request of the Partner Licensee created in the Control Panel (at the time of submitting the payment request, the amount should not exceed the amount of accruals under the Referral Program indicated on the Account's personal account balance).

6.10.5. Applications for payment of remuneration to the Licensee-Partner are accepted until the 15th (fifteenth) day of each month.

6.10.6. Applications are reviewed and a decision on payments is made within 20 (twenty) business days from the date of their receipt.

	<p>6.10.7. Remuneration to the Partner Licensee may be transferred to bank details and to a ruble wallet in the appropriate payment system (including UMoney) or used to pay for the Licensor's services.</p> <p>6.10.8. Remuneration is paid by wire transfer.</p> <p>6.10.9. The obligation to charge and pay fees, taxes, and submit relevant documents to the tax authority in excess of the amount specified above is imposed on the Partner Licensee with the status of “self-employed”, “individual entrepreneur”, or “legal entity” (all losses and costs incurred by the Licensor in connection with the Partner Licensee's failure to comply with this agreement). paragraph and tax legislation, was subject to compensation to the Licensor).</p> <p>In all other cases, the Licensor (or its partners, to whom the Licensor has transferred the relevant rights, duties, and responsibilities) are tax agents and must calculate, pay fees, taxes, and submit information and relevant documents to the tax authority.</p> <p>6.10.11. The Licensee-Partner undertakes to refund the accrued or paid remuneration to the Licensor if the Referral refuses to use the Platform. or if the funds deposited by the Referral were returned by the Licensor to the Referral for other reasons.</p>
7. Acceptance and delivery:	<p>7.1. Reporting period:</p> <p>7.1.1. The Reporting period under the Agreement is 01 (one) calendar month (hereinafter referred to as the Reporting Period).</p> <p>7.1.2. The first Reporting Period begins on the date of conclusion of the Agreement and ends on the last day of the first calendar month.</p> <p>7.1.3. The last Reporting Period begins on the first day of the last month of the Agreement's validity and ends on the last day of the Agreement's validity, while the accounting documents below for the last Reporting period are formed on the last day of the month in which the Agreement ended.</p> <p>7.2. Delivery and acceptance for Licensees-individuals:</p> <p>7.2.1. If applicable, Individual Licensees will receive a receipt upon advance payment, as well as at the end of the Reporting Period in the Control Panel, and may (if technically possible) by e-mail within 05 (five) business days from the date of payment. The check for the advance confirms receipt of the advance by the Licensor, and the check at the end of the Reporting Period also confirms the proper fulfillment of obligations for the Reporting Period.</p> <p>7.2.2. In case of disagreement with the amount of the receipt or the Licensee has the right to file objections within 05 (five) business days from the date of their receipt. If the Individual Licensee has not expressed disagreement with the amounts or the substance of the Licensor's obligations for the Reporting Period, the Licensor's obligations are considered accepted without objection and in full.</p> <p>7.3. Acceptance for Licensees-legal entities and individual entrepreneurs, persons who pay professional income tax:</p> <p>7.3.1. Upon the Licensee's request, a universal transfer document in electronic form (hereinafter referred to as the UPD) is generated in the Control Panel no later than 05 (five) business days from the date of receipt of such request.</p> <p>7.3.2. The Licensor provides the Licensee with the original UPD or UPD, signed with an enhanced qualified electronic signature, within 05 (five) business days from the date of receipt of the request. The Licensee can obtain such an UPD either at the Licensor's office (for originals), or using an electronic document management system.</p> <p>7.4. If the Licensee has not objected to the receipt or UPD within 05 (five) business days from the date of their receipt, the Licensee has accepted the Licensor's fulfilled obligations without objection and in full for the Reporting Period.</p>
8. Responsibility:	<p>8.1. Responsibility of the Licensee:</p> <p>8.1.1. The Licensee is responsible for ensuring that the content of the posted information, files, content, and executable code on the Platform's resources comply with the requirements of applicable law, as well as international law, including liability to third parties, in cases where the Licensee's posting of information and content, the posting and execution of executable code leads to a violation of the rights and legitimate interests of third parties.</p> <p>8.2. The Licensee is solely responsible for the content of the information transmitted by him or another person using the Licensee's credentials on the Internet and the Licensor's resources (within the framework of administrative, civil, criminal liability): for its authenticity, purity from third-party claims, and the legality of its distribution. The Licensor is not responsible for the content of the information transmitted by the Licensee over the Internet and the Licensor's own resources.</p> <p>8.3. The Licensee assumes full responsibility and all risks associated with the use of the Internet through the Licensor's resources, including for:</p> <p>(a) the content of information resources created and maintained by the Licensee;</p> <p>(b) the safety of information posted by the Licensee, unless otherwise stipulated in the Contract;</p> <p>(c) violation of the Agreement, the Rules of the Platform and other documents published on the Licensor's Platform Website.</p> <p>8.4. The Licensee is solely responsible for the damage caused by his actions, committed personally or by another person using the Licensee's credentials, using the Licensor's leased resources, to the personality or property of citizens, legal entities, the state or the moral principles of society.</p> <p>8.5. Upon the Licensor's request, the Licensee shall reimburse the Licensor's property losses in connection with the occurrence of one or more of the following events:</p> <p>(a) filing claims and/or claims related to the rights to the software and other software products used by the Licensee on the Platform resources, provided that the rights to such software products and software do not belong to the Licensor;</p>

	<p>(b) filing claims and/or demands related to the Licensee's posting of information and content on the Platform's resources or other use of the Platform's resources that have resulted in a violation of the rights of third parties or a violation of applicable law;</p> <p>(c) bringing the Licensor to administrative or other responsibility if such responsibility arises due to the Licensee's failure to comply with the requirements established by applicable law;</p> <p>(d) the filing of claims and/or claims by third parties in connection with the violation of their rights resulting from the actions of the Licensee committed while using the resources of the Platform.</p> <p>8.6. The amount of compensation for property losses is recognized as equal to:</p> <p>(a) the amount of fines, penalties, compensations and other payments in favor of any third parties, the obligation to make payments based on a court decision or decision the competent state authority, including the amount of damages that may be recovered from the Licensor or third parties involved in fulfilling;</p> <p>(b) the amount of expenses for accounting, financial, legal and other consulting services to protect the rights and interests of the Licensor.</p> <p>8.7. The Licensee undertakes to compensate the Licensor's property losses within 7 days from the date of the Licensor's claim.</p> <p>8.8. The Licensor is not responsible for:</p> <p>(a) illegal actions of the Licensee;</p> <p>(b) delays, interruptions in operation and inability to fully use the Licensor's own resources, loss of information (data) of the Licensee hosted at the Licensor's facilities, occurring directly or indirectly due to actions or omissions of third parties and/or malfunction of transport and information channels located outside the Licensor's own resources, including, but not limited to not limited to, in connection with unfriendly actions of foreign states (unfriendly actions are any actions, related to the limitation of the Licensor's computing power);</p> <p>(c) for the quality of communication lines and networks, if they are organized by third parties;</p> <p>(d) lost profits and lost profits, as well as for any indirect losses incurred by the Licensee during the period of using or not using the Licensor's Platform or services. In any case, the Licensor's compensation for damages to the Licensee is limited to the amount of actual documented damage in the amount not exceeding the cost of granting the right to use the Platform and provide services per month on the Licensee's current tariff plan.</p>
9. Force majeure:	<p>9.1. The Parties shall not be liable for non-performance (improper performance) of their obligations if the non-performance (improper performance) was caused by force majeure circumstances (hereinafter referred to as Force Majeure), and these Force Majeure events affect the possibility of fulfilling the Contract.</p> <p>9.2. Force majeure includes, but is not limited to:</p> <p>(a) wars and military actions;</p> <p>(b) Mutinies;</p> <p>(c) Sabotage;</p> <p>(d) Strikes;</p> <p>(e) Fires;</p> <p>(f) Explosions;</p> <p>(g) Natural disasters;</p> <p>(h) the issuance of regulatory acts of a prohibitive nature by the relevant regulators;</p> <p>(i) the issuance of acts by foreign relevant regulators and international entities, including on the imposition of sanctions and export restrictions;</p> <p>(k) other circumstances stipulated by law.</p> <p>9.3. The Party whose performance of obligations is hindered by the relevant circumstances shall notify the other Party of the occurrence of Force Majeure within 03 (three) business days from the date of occurrence of such circumstances. Failure to comply with the specified notification obligation deprives the Party of the right to invoke Force Majeure.</p> <p>9.4. The period of performance of obligations is proportionately postponed for the duration of force majeure circumstances and their consequences, unless otherwise provided by an additional agreement of the Parties.</p> <p>9.5. The Parties are not responsible for any losses or expenses related to claims or claims of third parties that may arise as a result of force majeure circumstances.</p>
10. Safety:	<p>10.1. The Licensee ensures the confidentiality of his credentials (Login and Password), as well as other information authorizing the Licensee in the Licensor's system, the Licensor is not responsible for losses and property losses of any kind incurred by the Licensee due to the latter's disclosure of his credentials.</p> <p>Security of the data processed by the Licensee:</p>

	<p>10.2. If the Licensee uses the opportunities obtained under the Agreement for the purpose of processing personal data, legally protected secrets, as well as other confidential information, the Licensee independently ensures the security of such data.</p> <p>10.3. If the Licensee processes personal data through the use of the Platform, the Licensee is the operator of personal data, and bears full responsibility for such processing.</p> <p>10.4. The Contract is not an order for the processing of personal data. The Licensor does not process the personal data that the Licensee processes.</p>
11. Applicable law and dispute resolution:	<p>11.1. The law applicable to the Agreement and appendices is the law of the United Kingdom.</p> <p>11.2. The pretrial claim procedure is mandatory for the Parties to the Agreement.</p> <p>11.3. The claim review period is 30 (thirty) days from the date of its receipt, unless otherwise specified by law.</p> <p>11.4. The procedure for sending, timing and procedure for reviewing claims to the Licensor is available at the link: legal@aeza.net The Licensor has the right to review the claim without following the official procedure at its discretion, while the Licensor responds to such review in the same form and in the same way that the claim was submitted.</p> <p>11.5. The Licensor has the right to send a claim to the Licensee:</p> <ul style="list-style-type: none"> (a) in writing to the Licensor's known address; (b) using an electronic document management system with electronic signature of the claim; (c) by means of a Ticket system in text format with attached documents, if necessary; (d) by e-mail in text format and (or) by sending a scanned copy of the signed claim. <p>11.6. The Licensor has the right to send a request to the regulator or a third party, in which case the Licensee fulfills the requirements or provides reasoned objections within the time limits specified in the Licensor's request, and if they are not specified in the request, then within a reasonable time.</p> <p>11.7. All disputes that are not settled in a pre-trial order are subject to consideration by the judicial authorities of the United Kingdom in accordance with the current legislation. The language of the proceedings is English.</p>
12. Communications:	<p>12.1. The Parties recognize the binding legal force of:</p> <ul style="list-style-type: none"> (a) the official exchange of correspondence at legal addresses and (or) places of residence; (b) correspondence transmission through electronic document management systems (hereinafter referred to as EDI); (c) correspondence, including within the framework of the Ticket System; (d) forwarded documents and/or information to the following e-mail addresses: <ul style="list-style-type: none"> - from the Licensee – the email addresses indicated as the contact or accounting department address of the Licensee in the Dashboard account profile; - from the Licensor – any email address with the domain aeza.net. (e) Licensee's notifications by publishing them on the Licensor's Website and/or in the Control Panel. <p>Correspondence sent by the methods listed above is recognized by the Parties as documents having a simple written form, and is emanating from duly authorized representatives of the Parties even if they do not contain information about the sender.</p> <p>12.2. The risk of non-receipt of messages by the Licensee when sending the relevant messages by the Licensor in any of the ways listed in this section lies with the Licensee, including in the case of specifying an incorrect e-mail in the Control Panel, refusing to read letters and messages, including those received through the Ticket system, and so on.</p> <p>12.3. In case of incorrect e-mail address, loss of access to e-mail and/ or change of e-mail address in the absence of notification to the Licensor, as well as in case of failure to read, any notices of the Licensee sent to the specified e-mail address of the Licensee shall be deemed to have been duly received.</p> <p>12.4. If the Parties have doubts about receiving and/or sending e-mail messages and other actions related to the use of Licensor's interfaces, the information provided by Licensor will be reliable evidence of the above events.</p> <p>12.5. The Parties shall report all cases of hacking or other unauthorized access to their e-mail addresses within 2 days of the discovery of such unauthorized access. The absence of such notification deprives the Party of the right to refer to the specified circumstances, and electronic messages sent by such a Party are recognized as duly sent.</p> <p>12.6. EDO:</p> <ul style="list-style-type: none"> 12.6.1. The Parties confirm that the exchange of documentation can also be carried out using EDI systems; 12.6.2. Documents may be sent to the Licensee in electronic form via telecommunication channels through the EDI, organized by the operator chosen by the Licensee (hereinafter referred to as the EDI Operator); 12.6.3. The Parties acknowledge that documents electronically signed by authorized persons of the Parties and sent through the EDI Operator are legally equivalent to paper documents certified with appropriate signatures;

	<p>12.6.4. The date of receipt of the documents by the Licensee is the date of sending the documents to the Licensee by the EDI Operator, indicated in the confirmation of the EDI Operator.</p> <p>12.7. Deadlines for individual requests</p> <p>12.7.1. If the Offer does not specify a time limit for reviewing any request or requirement, then:</p> <p>(a) The Licensor specifies the time limit for responding or performing actions in the request or requirement;</p> <p>(b) The Licensee sends a request or request to the Licensor, and the Licensor provides a response to the request or request no later than 30 (thirty) days from the date of its receipt.</p>
13. Term and termination of the Agreement:	<p>13.1. The Agreement is valid for one (01) year from the effective date. In the absence of publication of amendments to the Agreement, the validity of this Agreement is extended for the same period, on the same terms (unlimited number of repetitions). The contract for each Licensee comes into force from the moment of acceptance of the Offer by this Licensee.</p> <p>13.2. If the Party has not sent a written notice of withdrawal to the other Party 30 (thirty) calendar days before the expiration date of the Agreement, the Agreement is automatically extended for each subsequent year on the same terms, unless the Parties agree otherwise. The number of extensions is unlimited.</p> <p>13.3. The Agreement applies to the relations of the Parties that arose before the conclusion of the Agreement (acceptance of the Offer).</p> <p>13.4. General grounds for termination of the Agreement</p> <p>13.4.1. The Parties have the right to terminate the Agreement in one of the following ways:</p> <p>(a) by unilateral, unmotivated refusal not later than 15 (fifteen) days prior to the date of termination of the Agreement;</p> <p>(b) by termination agreement.</p> <p>13.5. Special grounds for termination of the Agreement by the Licensor.</p> <p>13.6. The Licensor has the right to completely terminate the provision of access to a separate functionality of the Platform or the provision of related services, which can no longer be accompanied by sending a written notification to the Licensee 15 (fifteen) calendar days prior to the termination date. In this case, the unspent funds from the Licensee's Personal Account can be used to order other related services or choose a different Tariff.</p> <p>13.7. The Licensor has the right to withdraw from the Agreement if the Licensee:</p> <p>(a) violates the terms of the Agreement and (or) appendices to the Agreement (Platform Rules, Service Level Agreements, etc.);</p> <p>(b) commits technical or other actions that are not provided for in the Agreement or agreed upon by the Licensor, and which have caused or could have caused losses to the Licensor and (or) third parties;</p> <p>(c) has signs of insolvency (bankruptcy) or has been declared insolvent (bankrupt);</p> <p>(d) committed violations of anti-corruption legislation or legislation in the field of countering the legalization of proceeds from crime;</p> <p>(e) Sends Spam;</p> <p>(f) in other cases provided for by law.</p> <p>13.8. In case of repeated detection of violations, the Licensor has the right to terminate the contract without prior notice.</p> <p>13.9. If the Agreement is terminated as a result of a violation by the Licensee on special grounds above, the Licensor has the right:</p> <p>(a) require the elimination of the violation or the risks of its occurrence;</p> <p>(b) set the term of termination of the Contract at its discretion;</p> <p>(c) in case of repeated violation, withdraw from the Contract without prior notice.</p> <p>13.10. Special grounds for termination of the Agreement by the Licensee.</p> <p>13.11. The Licensee has the right to cancel the Agreement by:</p> <p>(a) failure to make a payment within 30 (thirty) days from the moment of suspension of access to the Platform if payment has not been made since registration;</p> <p>(b) failure to make payment under the Tariff within 07 (seven) calendar days from the date of exhaustion of funds in the Personal Account.</p> <p>13.12. Upon termination of the Agreement, all website files, databases and other information posted by the Licensee will be deleted from the Licensor's resources without additional warning.</p> <p>13.13. Upon termination of the Agreement before the expiration of the paid tariff period, the refund is made at the Licensor's discretion, but only within the amount of the paid but unused period.</p> <p>Upon termination of the Agreement at the initiative of the Licensee, the Licensor, on the basis of a written application from the Licensee, may refund the unused balance of funds minus the cost of the services actually rendered and the costs incurred by the Licensor.</p>
14. The final	

Provisions:	<p>14.1. The Licensee agrees to the Licensor to use the Licensee's corporate or non-commercial name, commercial designation, trademarks, and other means of individualization, as well as the Licensee's logos, as well as information about the conclusion of the Agreement for informational and advertising purposes, unless the latter has sent a reasoned refusal within 10 (ten) calendar days after acceptance by the Licensee. depends on this condition through the Ticket system. Consent is granted for the duration of the Contract on the territory of all countries of the world, but without the right to transfer the exclusive right.</p> <p>14.2. The Licensee agrees that the Licensor may process the personal data of the Licensee, its employees, including employees and representatives of affiliated companies (and, if applicable, the management organization) engaged by the Licensee of third parties, partners, clients, etc. of the Licensee, for the purposes of effective performance of the Contract. Consent is given for the entire term of the Agreement, as well as for a period of 5 (five) years after its expiration. The Licensee agrees to the processing by any means, except for the cross-border transfer and dissemination of personal data. The Licensee confirms that he has received consent from the above-mentioned persons, or has the right to process and/or transfer personal data of such persons. The Licensor has the right to request confirmation of consent from the Licensee, and the Licensee provides confirmation of consent within 02 (two) business days from the date of receipt of the request.</p> <p>14.3. The Licensee is responsible for the lack of consent.</p> <p>14.3.1. The Licensor, as well as third parties (including, but not limited to, organizations providing services for making calls, SMS newsletters, any other types of mailings and notifications; organizations providing services for conducting various surveys and studies, etc.) are entitled to send the Licensee promotional materials about the Licensor's services and promotions and his partners. If, within 14 (fourteen) calendar days from the date of receipt of such materials, the Licensee does not express its refusal to receive them by sending a notification to the Licensor, the consent is considered to have been duly obtained.</p> <p>14.4. The Parties shall notify each other of their details within seven (07) days from the date of their change. The Licensor has the right to notify about the change of the details by posting the relevant details in the Control Panel or on the Licensor's Website, which will be considered a proper notification.</p> <p>14.5. The Parties recognize the equal legal force of the Licensor's handwritten signature and seal, or any equivalent of the Licensor's handwritten signature, reproduced by means of mechanical, electronic or other copying on documents related to the execution, conclusion or termination of the Agreement.</p> <p>14.6. Licensor's Details: Name – Aeza International LTD - Legal address: 347 Barking Road, London, England, E13 8EE; - Mailing address: 347 Barking Road, London, England, E13 8EE; - Company number: 15109642; - SIC: 63110 – Data processing, hosting and related activities; - General manager: Marat Timurov; - E-mail: legal@aeza.net.</p>
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